

## Frequently Asked Questions

**Question: What is your food specialty?**

**Answer:** While we offer a wide array of scrumptious International and Local Asian menus, our experienced chefs specialize in Western Fusion Cuisine and are able to whip up unique and mouth-watering canapés and Western sit-down dishes that will surely delight your guests.

**Question: Are we able to change some items in the menu?**

**Answer:** You may change up to three items of the same value. Additional charges may apply if the item you want to swap is of higher value.

**Question: What other services do you provide?**

**Answer:** At Occasions Catering, we want our clients to have hassle-free and flawless events, which is why we provide a one-stop solution for everything you need for your events! Aside from our food and beverage service, we also have an extensive list of beverages and full bar service. We offer venue setup and equipment renting as well.

**Question: How can I place an order?**

**Answer:** You can place an order through the following:

Website: [www.occasions.sg](http://www.occasions.sg)

Telephone: +65 6299 6211

Fax: +65 6299 6212

E-mail: [sales@occasions.sg](mailto:sales@occasions.sg)

**Question: How much notice do I need to give to place booking?**

**Answer:** Orders must be made two weeks before the event.

**Question: Is it still possible to make changes to my order after booking?**

**Answer:** You may still make change five days before the event.

**Question: What is your mode of payment?**

**Answer:** We accept cash, credit card and cheque payments.

**Question: How much will be charged for cancellation of order?**

**Answer:** 40% of the total bill will be charged if cancellation is made three working days before the event.

**Answer:** 20% will be charged if the cancellation takes place less than seven days before the event.